

## Privacy Policy

Redwood Gospel Mission

The Redwood Gospel Mission in the grace and power of Jesus Christ, mobilizes our community to minister to the needy, so that lives are transformed!

Your privacy and security are important to us. Please read this Privacy Policy to learn more about the information we collect, how we use it and how it helps us better serve you.

When you give to Redwood Gospel Mission online, in person or by mail, it's likely that you'll voluntarily share with us certain personal identifying information.

We will never sell, rent, or exchange your personal identifying information to any third parties.

There are specific instances where it is necessary to share this information with trusted and verified third party vendors in order to complete transactions and to keep you informed about things happening at the Mission based on your communication preferences.

## Updates

We may revise or modify this Privacy Policy from time to time. Please review our Privacy Policy periodically to ensure that you understand how we use and protect your information. By continuing to access our website or participate in donations and volunteer opportunities, following any changes to this Privacy Policy, you agree to any amendments and/or modifications.

## Warranties and Liabilities

We strive to keep all the information available on our website as up-to-date as possible; however, there may occasionally be delays, omissions or inaccuracies as we work to keep content updated. We do not warrant the accuracy or completeness of the information available through this website, nor do we guarantee that this website will be error-free or continuously available at all times.

## Personal Identifying Information

Name, Addresses, Emails, and Phone Numbers

During your interactions with us in person, through the mail or online, you may decide to knowingly give us personal identifying information such as name, email addresses, street addresses, and phone numbers. We collect this information to better serve you through answering questions, responding to your requests, receiving donations, maintaining records of giving history, contacting you about future events and services in which you may be interested, maintaining online accounts, and for tax purposes.

We do not sell, rent, or exchange your personal identifying information to any third parties.

## Credit Card and Bank Information

When you give to the Mission, you may voluntarily give us bank or credit card information in order to process your transaction. The safety and security of your banking and/or credit card information is our top priority. We work with trusted third-party payment processors who conform to the Payment Card Industry Data Security Standards (PCI DSS) for receiving and processing your financial transactions. Along with these companies, we conform to all applicable State and Federal laws and regulations required to receive and process information regarding your donations. The companies we work with to process credit card transactions have passed a Level 1 PCI DSS audit. Their compliance can be verified by Visa and Mastercard.

## Communication Preferences and Access/Changes to Your Information

When you voluntarily give us personal identifying contact information such as an email address, street address or phone number, we may choose to send you information about Mission events, services and opportunities to volunteer or donate. However, you are responsible to communicate your preferences to us.

If you would like to access, modify, correct, or delete your personal information, please contact us. When you contact us, you may be required to provide us some details to verify your identity in this case. Should you request to be removed from our communications, your record will be updated in our database to prevent unwanted communication. We may not accommodate a request to change or delete information if we believe the change would violate any law or legal requirement, cause the information to be incorrect, or we are unable to verify your identity.

You may update your contact information such as email or street address at any time using our online tools or by calling us at (707) 578-1830